City of Moab Snow Removal Policy

Please Wait 24 Hours After a Storm Before Calling
Please wait at least 24 hours after a storm ends to request plow service. Our drivers follow the priority plow route below for safety and efficiency. It’s inefficient to pull drivers off the scheduled route to address individual complaints. Thank you for your patience.

City Street Priority Categories

- **Priority One**: Primary streets, such as arterials and major collectors, that are determined to be the minimum network needed to provide the basic transportation system for public safety, schools, high volume streets, steep grades, etc.
- **Priority Two**: Secondary and residential routes and selected minor collector, bus routes and residential streets deemed desirable to be maintained as weather permits. Traffic lanes only. Areas which are prone to wind and drifting snow will receive priority.
- **Priority Three**: Remaining city streets, including cul-de-sacs. Traffic lanes only, providing no cars are parked in roadway.

If another storm hits before all streets have been cleared, the process starts over from the beginning with the priority one streets.

**Note:** Please note that it is not the position of Moab City to maintain a bare pavement policy nor to provide snow and ice removal on every city street during or after every snowstorm. Therefore, after periods in which movement of traffic has occurred, snow plows no longer become an option to totally clear snow-packed or icy streets, except to remove loose material on top.
No Street Parking During Winter Months
If there are cars parked on the streets, plows can't fully clear the roads and run the risk of hitting parked vehicles. Don’t park a vehicle or semitrailer on a street when it is snowing or snow is on the street between 11 p.m. and 6 a.m. from November 1 through March 1 of the following year. Residents can also help by removing vehicles, trailers and garbage cans from the street.

Residents' Responsibilities
State law prohibits residents, business owners, and/or contractors from depositing snow into public roads. Snow removed from sidewalks and driveways should be placed on lawn areas, park strip areas or on private property and NOT on public roads. This practice is dangerous and impedes the City’s snow removal efforts.

Trails and Park System
The parks department removes the snow from the trails and sidewalks that lead to city parks.

Blocked Driveways
Snow accumulated on the plow blade has no place to go but in the road right-of-way, which includes driveway approaches. Many times, snowplowing forms snowdrifts across driveway approaches, which may create hardships for some residents. Unfortunately, the City possesses neither the personnel nor the equipment to clear the thousands of driveway approaches within the City; therefore, snow removal of driveway approaches is the resident's responsibility.

When clearing driveways, snow should be placed on the lawn or park strips, (do not cover fire hydrants). This will minimize snow accumulation in drive approach areas during snowplowing operations. Putting snow in the street can cause delays in snow removal as well as damage to personal property.

Sidewalks
Property owners are responsible for keeping all sidewalks along their property clear and free of snow and ice. City crews are responsible for clearing sidewalks at public facilities such as the municipal buildings and city parks.

Fire Hydrants
During the winter season, it is very important to remove the snow from around a fire hydrant. If there is a fire hydrant in front of a resident's home, it is their responsibility to keep it clear of all snow.

Mailboxes
In most cases, damage occurs to the mailbox during the plowing process because aged posts or improperly mounted boxes are unable to withstand the rigors of the winter plowing season. The City will replace the mailbox and/or post if it is physically struck and damaged by a snowplow. The City is not responsible for repairs from damage due to snow removal. Call Moab City Public Works, 435-259-7485, to file a claim.